

USABLE LIFE CONTACTS



Contact us. We're available when you need us!

DEPARTMENT	CONTACT
USABLE LIFE AND LIFEMAP PRODUCTS	
Account Management Services (2-25 lives)	Pat Eshaia, Customer Experience Specialist Call (503) 226-8757 or email smallgroup@lifemapco.com
USABLE LIFE PRODUCTS ONLY	
Claims	Disability: fax (501) 235-8417 or email claims@usablelife.com Supplemental: fax (501) 235-8416 or email claims@usablelife.com Wellness: fax (501) 235-8400 or email claims@usablelife.com
Customer Care	Call (800) 370-5856, fax (501) 235-8413, or email custserv@usablelife.com
Member Services (additions, terminations, address changes, and/or changes to personal information or benefits)	Fax (501) 235-8419 or email membership@usablelife.com
Group Services (sold/upsell groups)	Fax (501) 235-8412 or email newbusiness@usablelife.com
LIFEMAP PRODUCTS ONLY	
Service for Small Group (2-25 lives)	Email smallgroup@lifemapco.com
LifeMap Customer Service	Call (800) 794-5390
Eligibility	Eligibility changes only: email billing@lifemapco.com Billing and eligibility inquiries: call (888) 777-9368
Claims	Life/Accidental Death & Dismemberment claim inquiries: call (800) 286-1129 Dental claim inquiries: call (800) 286-1129 Vision claim inquiries: call (888) 849-4216
Health statements	Evidence of Insurability (EOI) inquiries: call (800) 794-5390 EOI form submissions: email to medical.uw@lifemapco.com
Conversion and/or portability	Call (888) 777-9368 or email lifemapport_convert@lifemapco.com

USABLE Life provides supplemental, life, and disability products and services. LifeMap is a separate and independent company that provides supplemental, life, and disability products and services. Each company is solely responsible for its products or services.

